



## LIMITED WARRANTY

At Stepros, we put quality at the heart of everything that we do, from producing quality products to providing a quality customer experience. That is why we stand behind our products with this Limited Warranty.

### Limited Warranty Coverage

Subject to the exclusions, limitations, and conditions contained herein, Stepros warrants to the purchaser and subsequent owner during the warranty period that its products will be free from defects in materials and workmanship for a period of time stated as follows:

- (a) Pump vaults, filters, and discharge assemblies: 2 years from purchase date by end user,
- (b) Effluent pumps: 18 months from the date of manufacture printed on the pump, and
- (c) All other products: 1 year from purchase date by end user.

### Receiving Warranty Service

To make a claim under this Limited Warranty, contact your Stepros supplier. If your supplier is unavailable, you may contact Stepros by phone at (615) 200-8229 to make a claim. Any warranty claim must be received within the warranty period listed herein. If requested by Stepros, potentially defective items must be returned to the Stepros Smyrna, Tennessee location, transportation prepaid.

### Exclusions

This Limited Warranty applies only to products used for their intended purpose in a wastewater system. This Limited Warranty excludes any product whose failure was caused by being:

- a. Improperly installed, operated, or maintained;
- b. Abused, misused, neglected, or altered; or
- c. Accidentally damaged.

### Exclusive Remedy

The sole and exclusive remedy for any claim under this Limited Warranty shall be Stepros' obligation to repair or replace, at its discretion, any defective product. Labor is not included under this Limited Warranty. Stepros shall have the right to inspect a returned product to determine whether it is defective.

If Stepros determines that the returned product is defective, a credit or a replacement product will be provided. Reasonable shipping charges to deliver the replacement product will be paid by Stepros. Stepros will also reimburse customer for reasonable shipping charges to transport the defective item to Stepros for inspection. If Stepros determines that the item is not defective, shipping charges to return the product will be paid by the customer.

**Stepros is not liable for any damages to persons or property caused by the product or by the failure of the product to perform, including any lost profits or incidental, special, indirect or consequential damages. In no event shall the liability of Stepros under this Limited Warranty exceed the total invoiced purchase price of the product.**

### Disclaimer

**EXCEPT AS EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY, STEPROS MAKES NO OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. STEPROS EXPRESSLY DISCLAIMS ALL WARRANTIES NOT STATED IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE AND OF MERCHANTABILITY SHALL BE LIMITED TO THE DURATION OF THE EXPRESSED WARRANTY.**



**USA State Laws**

Some states do not allow limitations on how long an implied warranty lasts. In such states, the limitations or exclusions of this Limited Warranty may not apply to you.

This Limited Warranty gives you specific legal rights. You may also have other rights that may vary from state to state. You are advised to consult applicable state laws for a full determination of your rights.